



## Village by the Numbers 2023

### Village of Riverside

27 Riverside Road  
Riverside, IL 60546  
www.riverside.il.us

Community Dev.	708-447-1241
Fire Admin.	708-447-2123
Parks & Rec	708-442-7025
Police Admin.	708-447-2127
Public Works	708-442-3590
Library	708-442-6366
Museum	708-447-2542
WC3 Dispatch	708-853-1384
Pay-by-Phone	844-937-0132

**EMERGENCY 911**

Flood Brothers	630-261-0400
ComEd	800-334-7661
Nicor	888-642-6748

### Village President

Douglas Pollock

### Board of Trustees

Megan Claucherty

Cristin Evans

Alexander Gallegos

Elizabeth Kos

Aberdeen Marsh-Ozga

Jill Mateo

### Village Manager

Jessica Frances

### Village Clerk

Ethan Sowl

### Village Board Meetings

All meetings begin at 7:00 p.m.

February 1st and 15th

March 7th and 21st

### Advisory Board & Commission Meetings

#### FEBRUARY

- 08 Preservation Commission
- 12 Sesquicentennial Comm.
- 13 Landscape Advisory Comm.
- 19 Historical Commission
- 26 Parks and Recreation Board
- 28 Planning and Zoning Comm.

#### MARCH

- 11 Sesquicentennial Comm.
- 11 Riverside TV Commission
- 12 Landscape Advisory Comm.
- 13 Economic Develop. Comm.
- 18 Historical Commission
- 18 Parks and Recreation Board
- 27 Planning and Zoning Comm.

Please check the calendar on the Village website for any meetings you wish to attend.

The Riverside Board of Trustees and Village staff work diligently to ensure the prudent allocation of tax dollars. The collective efforts are geared towards efficiently delivering the elevated standard of service that residents, the business community, and the entire community rightfully deserve.

### VILLAGE BOARD & COMMISSIONS

- 22 Village Board meetings held
- 84 resolutions approved
- 44 ordinances approved
- 71 advisory commission meetings
- 67 resident commission/board members

### POLICE DEPARTMENT

- 15,324 calls for service
- 279 vehicle accident reports
- 32 felony arrests
- 309 misdemeanor arrests
- 61 DUI arrests
- 711 compliance tickets issued
- 1,638 parking tickets issued
- 20 traffic enforcement details
- 944 vacation/house watches

### FIRE DEPARTMENT

- 1,423 incident responses
- 39 fire related responses
- 842 EMS/Medical responses
- 100 Inspections by Fire Prevention Bureau

### COMMUNITY DEVELOPMENT

#### DEPARTMENT

- 5 new business openings
- 695 building permits issued
- 2,276 inspections completed
- 120 property maintenance cases closed
- 41 property maintenance citations issued
- 334 property maintenance inspections
- 204 rental property inspections

### PARKS & RECREATION

#### DEPARTMENT

- 7,221 program enrollments
- 475 programs offered
- 442 youth sports enrollees
- 265 before/after school program registrations
- 18 participants in 230 WSSRA programs
- 13 scholarships provided
- 123 program & event volunteers
- 13 special events, 35 cabin rentals

### ADMINISTRATION & FINANCE

#### DEPARTMENTS

- 19 banner requests
- 252 FOIA requests
- 82 business licenses issued
- 28 liquor licenses & daily permits issued
- 5,476 vehicle stickers issued
- 667 pet tags issued
- 741 residential & commuter parking permits issued
- 564 business parking permits issued
- 196,791,243 gallons of water units billed
- 3,073 utility bill accounts maintained
- 168 W2 forms & 1099 forms issued
- 72 employee hires (across all departments)
- \$40,038 in grants awarded
- 63 Special events
- 21 block parties
- 5 train station rentals
- 300 E-flashes sent
- 1,046 social media posts
- 8,518 social media followers

### PUBLIC WORKS DEPARTMENT

- 1,342 JULIE locates completed
- 2,432 work orders completed
- 209,500 lbs. of debris removed from Village roads via the Street Sweeper
- 187,443 sq. ft. of pavement rejuvenation applied to Village streets
- 6,850 sq. ft. of exposed aggregate sidewalk replaced/installed at Turtle Park
- 85 water leaks repaired
- 14 sewer system repairs
- 95 trees planted
- 1,317 trees trimmed
- 98 damaged or diseased trees removed
- 758 volunteer hours overseen
- 38 gas lamps repaired
- 19 consecutive Tree City USA designations received

## Sign Up For Email Notifications Today!

Sign up for the **Riverside Alert System**, sign up for **Email Notifications** for upcoming meetings and community events, or create an account in **Riverside Responds** at [www.riverside.il.us/connect](http://www.riverside.il.us/connect).

## 2024 Strategic Goals Survey

Beginning in late 2023, the Village Board of Trustees began discussing their strategic goals for the Village during 2024. Before officially adopting their goals, they would like feedback from the residents, businesses, and property owners of Riverside. The Village released a survey on Friday, January 12th soliciting feedback from these stakeholders. The goal of this process is for the Village Board to have an understanding of whether their goals align with those of the community before officially adopting them.

The survey may be completed at the link here: <https://www.surveymonkey.com/r/Y9Y63VG>. The survey is also available on the Village website under Trending Topics. Hurry fast, as the survey will close ahead of the Village Board's March 7th regular meeting. All in the community are welcome to attend the meeting to view the results of the feedback and observe discussion amongst the Trustees. The Village thanks you for your participation and looks forward to continued opportunities to collaborate with residents and stakeholders.



## Riverside's National Historic Landmark Boundary Increase

From August 15-16, 2023, the United States Secretary of Interior National Park System Advisory Board (NPSAB) met to consider sixteen new nominations for National Historic Landmark (NHL) designation, six updated nominations, and three withdrawals of designation. The Riverside Historic District, originally



nominated in 1970, was being considered for an updated nomination to expand the District's designation boundaries to include the entire Village's municipal boundaries. The NPSAB recommended that the Secretary of the Interior proceed with all of these proposed NHL actions, including Riverside's.

On December 13, 2023, the Secretary of the Interior announced the approval of all designation changes. The Riverside Historic District's designation update included increasing the National Historic Landmark designation boundaries to incorporate the area West of First Avenue bounded on the north by Ridgewood Road and on the west by Golf Road.

To read more information on the Village's National Historic Landmark boundary increase, visit the National Park Service website at <https://www.nps.gov/subjects/nationalhistoriclandmarks/nps-advisory-board-meeting-summer-2023.htm>.

## Water Meter Replacement & Utility Billing FAQs

Has the Village replaced your water meter yet? If not, you will eventually be hearing from the Public Works Department as they work their way through the Village. Beginning in late 2022, the Village embarked on its Water Meter Replacement Program. As the program continues into 2024, please see the following reminders about the billing process following your meter replacement:

On the first bill received following your meter replacement, a past due balance will appear. Please note that this is not an overdue amount; rather, it is the remnant usage from your old meter before it was replaced. The due date for all bills following the meter replacement will be on even months. You will also notice that bills received after the meter replacement will have a different account number. This means that residents with an Invoice Cloud account will need to add the new meter account number to their profile to see future invoices. Residents with alerts previously setup through Invoice Cloud will have to turn these back on. Residents that use bill pay through their bank will need to make sure the new account number is entered to avoid delays in processing payments. Setting up automatic payments must be completed at Village Hall, where staff will have residents provide a voided check and complete a form.