

Welcome to Riverside!

Guía de Referencia para Inquilinos

Oficina del pueblo de Riverside
27 Riverside Road
Riverside, IL 60546
Teléfono: 708-447-2700
Sitio Web: www.riverside.il.us

¡Bienvenidos! Riverside es un oasis de tranquilidad a sólo 12 millas del circuito del centro de Chicago. Los residentes de Riverside disfrutan de más tierras públicas per cápita que cualquier otra comunidad en los EE. UU. Es un tesoro que tomamos en serio y que hace que esta comunidad sea muy especial. Le recomendamos que se tome el tiempo para explorar y disfrutar del esplendor natural de su nuevo vecindario.

Usted Equipo Comunitario:

Oficiales Electos:

Village President Douglas Pollock
Trustee Megan Claucherty
Trustee Cristin Evans
Trustee Alex Gallegos
Trustee Aberdeen Marsh-Ozga
Trustee Jill Mateo
Trustee _currently vacant

Administrador — Jessica Frances
Asistente del Administrador — Ashley Monroe
Directora de Finanzas — Karin Johns
Planificadora — Anne Cyran
Empleado — Ethan Sowl
Director del Trabajos Públicos — Dan Tabb
Director del Seguridad — Matt Buckley
Director del Parques y Recreación—Ron Malchiodi

Policia: 9-1-1 (Emergencias)
Policia: 708-447-2127 (no emergencia)
Bomberos: 708-447-2123
Trabajos Públicos: 708-442-3590
Parques y Recreación: 708-442-7025
Municipio del Riverside: 708-442-4400
Riverside Biblioteca Pública: 708-442-6366

✓ Utilice esta lista de verificación para ayudarle a instalarse

- Pruebe los detectores de humo y los detectores de monóxido de carbon
- Transferir correo (con USPS) a su nueva dirección
- Mira el sitio web de información del Riverside (www.riverside.il.us)
- Solicite calcomanías en línea para vehículo almacenado o registrado en Riverside
- Visite el sitio web para elegir el método de pago de servicios públicos preferido
- Comprar plazas de aparcamiento (para plazas de 24 horas o para viajeros diarios)
- Comprar etiquetas para mascotas para perros/gatos en el sitio web de Village
- Siga el Pueblo de Riverside en Facebook
- Regístrese en línea para recibir alertas e-flash de la comunidad (“Notificame”)
- Regístrese para la guardería y/o el distrito escolar local (D-96 o D-208)
- Visite la Biblioteca Pública de Riverside para obtener una tarjeta de biblioteca
- Notificar a bancos, tarjetas de crédito, y amigos sobre la nueva dirección
- Actualice su licencia de conducir con una nueva dirección y registro
- Actualice su dirección en su seguro de hogar y vehículo
- Actualice su registro de votante
- Actualice su nueva dirección en los registros medicos
- Visite el sitio web de Village para obtener información sobre alquileres en Riverside
- Camine, monte en bici o conduzca por Riverside para familiarizarse con las calles

¡Nos alegra que vivas aquí!





Reference Guide for Renters

Consulte esta información para responder preguntas
comunes de los inquilinos en Riverside



Lea esta
información
en español
en nuestra
sitio web

What are responsibilities of the tenant?

A rental tenant is required to fulfill any obligations in the lease. The tenant is also responsible for permitting inspections to take place, keeping the unit in a clean and sanitary condition and taking responsibility for their actions and the actions of any guest. If concerns are identified during unit inspections, the tenant should cooperate with the landlord to ensure work to improve or repair the unit can be performed and make it comply with code standards.

What are responsibilities of the landlord?

The Village of Riverside's Municipal Code requires a certain level of tenant service, including but not limited to, providing adequate heat, maintaining the property and paying applicable water service charges. Owners of all rental properties must furnish heat from September 15th of each year to June 1st of the succeeding year. The required minimum temperatures must be able to maintain 65 degrees by 7:30 a.m., 68 degrees between 8:30 a.m. to 10:30 p.m.; 63 degrees between 10:30 p.m. and 7:30 a.m.

Read and Sign Your New Lease

If you read the lease and feel uncomfortable or unsure about a certain part of the lease, ask the landlord for clarification or seek assistance from a third party. Until you have read and understood the lease, you should not sign any lease. Here are some common questions that should be answered with the content in the lease agreement:

How and when is rent paid?

Which utilities are included with rent?

Is the rental unit furnished?

How are maintenance requests submitted?

Are you able to make alterations or paint?

Is a parking space included or does it cost an additional fee?

Are other fees or deposits required? Listed below are common deposits and fees, which may be included in your lease:

Application/screening fee

Cleaning deposit and/or fee

Security deposit (not to exceed 2 months rent)

Parking fee

Pet Deposit and/or fees

Utilities security deposit

Trash collection fee

Damage/repair fees

Utilities (the landlord may or may not cover any/all utilities)

Protections for Cook County Residents

Many issues are private property issues that should be resolved between the tenant and landlord but sometimes help is needed. Cook County's recent adoption of the Residential Tenant Landlord Ordinance provides renters' rights and landlord protections to Cook County suburban residents. You can download a summary of the ordinance and support resources on the Cook County website <https://www.cookcountyil.gov/rtlo>.

Tenant Protections under the Rental Registration Program

The Multi-Family Residential Rental Registry Ordinance helps protect residents and property owners from undesirable and adverse effects from the presence of substandard, unsafe and/or non-code compliant rental housing properties. The program also helps the Village, property owners and managers, and tenants effectively and efficiently communicate important or urgent information. Learn more about the Rental Registration Program on the Village website: <https://www.riverside.il.us/521/Rental-Registration-Program>

Submit a Complaint

If you are experiencing a property maintenance concern inside your unit or at the building, contact your landlord first. If they are not responsive, please use the "Riverside Responds" app or visit <https://www.riverside.il.us/415/Report-a-Concern> to ask the Village to take action.

Parking Information

Riverside requires all vehicles that are housed or registered to a Riverside address have a current vehicle sticker displayed in the front windshield. View more information about vehicle stickers <https://www.riverside.il.us/350/Vehicle-Stickers>.

Overnight Parking

Overnight (2 a.m. to 6 a.m.) parking is prohibited on any Village street or public property.

Guest overnight parking is allowed in Village Parking Lot Number 1 which is located on the north side of the intersection of Barrypoint Road and Bloomingbank Road. Lot Number 1 is directly west of the Riverside Train Station. Parking in the brown numbered spaces is prohibited. Blue numbered parking spaces are available to the public. The hourly fee for parking in the blue numbered spaces is \$0.25 for every hour.

To pay for parking online, visit the Passport Parking website (<https://www.passportparking.com/>). You may also pay by phone at 708-716-0716. Riverside is **Zone 60546**. To register your vehicle for an online overnight parking pass, visit the Frontline PSS portal (www.frontlinepss.com/riverside)

For more information on resident, commuter, and visitor parking in Riverside, visit <https://www.riverside.il.us/370/Parking-in-Riverside>.